

- en del av hemkänslan

# GOOD THINGS TO KNOW BEFORE THE MOVE

In order for your moving inspection to run as smoothly as possible and to avoid having to pay for extra cleaning, we have gathered all the information on what applies when you move from an apartment with us at Krambo. The purpose of the final cleaning is that the apartment should be neat and fresh until the next tenant moves in.

Please read all the tips and information below and follow our checklists to meet the standard we set for cleaning.



# **General information**

All spaces, including any balcony and/or patio, should be emptied and cleaned. A final cleaning requires that you clean the apartment very thoroughly.

Excessively strong detergents, steel wool or sharp objects must not be used when cleaning. However, special cleaning agents intended for oven and toilet are recommended.

The storage area should also be empty and tidy, as well as any garage or car space. Old car tires, batteries and oils must be left to recycling.

# Inspection

Your apartment is inspected before you move. We then take note of any damage that might have occurred. For abnormal wear and tear, you have to pay the repair costs yourself, for example if any windows or floors are broken, if there are stains and holes in walls, doors or cupboards.

All equipment belonging to the apartment, such as interior doors, bathroom cabinets and hat shelves, must be in place at the inspection.

The apartment does not need to be emptied, but leave the walls and floors as free as possible. We would like to see you attend the inspection yourself so that any ambiguities can be resolved on site together with the inspection officer.

## To do

#### Sort garbage and trash

Only household waste, magazines, small batteries and packaging can be disposed of in our waste containers. All other garbage should be left for recycling. The nearest recycling station is Högbergets Waste Plant in Väja, where you can leave sorted waste free of charge. For opening hours and more information, visit www.kramfors.se or call 0612-803 91. Keep in mind that second-hand stores may be interested in furniture.

#### **Telephone**

If you have a landline telephone you must cancel or relocate your subscription prior to moving.

### **Change of address**

Remember to change you postal address with Svensk Adressändring. Forward the mail to your new address via www.adressandring.se or call them on 020-97 98 99.

#### **Electricity**

If you have signed your own contract with an electricity supplier, you must contact them yourself to terminate the agreement. If you have kept the original subscription through Krambo, we will take care of the cancellation.

#### **Broadband**

Contact your broadband provider and cancel or move your subscription.

#### Storage area

When you empty your storage room, mark it with your full name so our staff knows which storage room belongs to the apartment. If the area is not emptied, Krambo will store the remaining things between 3 to 6 months and will charge you SEK 3,500 for this. If you want to collect your things, you need to take them all at once. If your things are not collected within the specified time (3 to 6 months), they will be discarded.

#### Holes in the wall

If you caused many holes in the walls of the apartment, eg. after mounting a TV – contact us for tips on how to easily reset this.

### Insurance

Report the move to your insurance company.

## Return keys – no later than 11 a.m. on the moving day

All keys must be returned to Krambo. This also applies to any copies and keys to the storage room, laundry room, mailbox, garage and heater. If any keys are missing, you will pay the cost of changing the locks according to the current price list.

## **Moving Day**

Normally, the final day of moving is the last day of the month at 11 a.m. However, if that day should be on a Saturday, Sunday or public holiday (red day), the departure day will be the next weekday at 11 a.m.

# **Bathroom checklist** Wipe all painted surfaces, moldings, doors, thresholds, electrical outlets and the top of the doors. Wipe cabinets and wardrobes, on top, inside and outside, as well as any shelves. Clean wall tiles and joints. Clean/wipe the ventilation devices. Clean all windows – inside, outside and in between. Also wipe window sills and moldings on top. Windows should be polished even in winter. TIP! With a small amount of methylated spirits (Tröd) in the bucket, the water does not freeze. Wipe the radiator – even behind it. Vacuum and mop all floors in the apartment, even in wardrobes and storage areas. Kitchen checklist Pull out the cooker and clean all surfaces including the back. Clean walls, tiles, cabinet sides and floors behind and under the fireplace. Clean the hobs, including the edges. Clean the kitchen hood inside and out. Remove and clean the fan filter. Clean the oven and the warming drawer and thoroughly wash plates and grids. Clean the top surface as well as the underside of the chopping board. Remove any tape and stickers from refrigerators and freezers, cupboards, doors etc. Wipe the kitchen cabinets, both inside and outside. Don't forget the top edges of the doors. Wipe the kitchen drawers, inside, under and the sides. Defrost and clean the fridge and freezer plus the upper cabinets. Be extra careful about the rubber door seals, and then leave the doors open.

Clean under the refrigerator and freezer. Remove the floor cover, vacuum and wipe.
If fridge/freezer can be pulled out then the sides should also be wiped and the back

Thank you for trusting us to be your landlord during this time. We warmly welcome you back to us!

#### Contact us

Biblioteksgatan 10 872 30 Kramfors Telephone: 0612-71 77 00 Error/hotline 020-327 327 info@krambo.se

#### **Open hours**

vacuumed with the furniture nozzle.

Monday - Friday 09:00 - 15:00 Closed for lunch 11:30 - 12:30 (deviations may occur - see our website)

www.krambo.se

